



Hello.



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COMPANION
Care is Always There

Home Setup

Made Simple & Easy



STEP 1:

Modem: Connect the Companion Secure Network to your Internet modem/ router using the ethernet cord (like a phone cord but larger). Then plug in the power cord to a power supply or wall outlet.

- Once you plug in the device, watch for three small white lights to flicker. When the first and third small white lights appear, your system has a secure connection.



STEP 2:

Base Station: Connect the power cable to your tabletop Alexa device with battery base and plug it in to a power source.

- You don't have to turn it on. Once you plug it in, simply wait for the blue lights to appear on the front of the device.



STEP 3:

Bathroom: Plug the white wall-mounted Alexa device into a power source in the bathroom that your client uses most often.

- It will automatically turn on when plugged into the power outlet and connect to your secure private network.



STEP 4:

Other Wall Mounts: Place and plug in any remaining wall-mounted Alexa devices throughout the home to ensure complete coverage.

- Please refer to the home floor plan for placement ideas.



LAST STEP:

Make your Activation Call to the Customer Support number on your New Account Information page.



Simple & Easy!



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Simple & Easy Home Setup

With Cellular HotSpot



STEP 1:

Open the box and identify all your components. Note they are numbered for the **SEQUENCE** in which they must be setup.

- Connect the power cord to the cellular hotspot and plug it into a power outlet in a central location in the home.
- Turn on the hotspot by holding down the power button for 5 seconds until BLUE lights appear.



STEP 2:

Connect the power cable to your tabletop Alexa speaker with battery base and plug it in to a power source.

- Once you plug it in, it will automatically connect and start circling blue.
- When the blue light stops, say "Alexa, what time is it?" If she answers with the time, you are ready for Step 3. If she circles red, please stop and call Customer Support before continuing. Do not download the Alexa App.



STEP 3:

Plug the white wall-mounted Alexa speaker into a power source in the bathroom that your client uses most often.

- It will automatically turn on and connect when plugged in.



STEP 4:

Place and plug in any remaining wall-mounted Alexa speakers throughout the home to ensure complete coverage.

- Please refer to the home floor plan for placement ideas.



LAST STEP

Make your Activation Call to the Customer Support number on your New Account Information page.



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Make Your Activation Phone Call



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Activation Phone Call

Call the Customer Support number on your New Account Information page and say: *"I'm calling to activate my system"*

We will give you a VIP tour of your system to help you get started!



Welcome!
Enjoy your "White Glove" Tour.



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Welcome to Your
Secure Private Network



Your Secure Private Network

- Private / Anonymous
- High Security
- 100% Guaranteed



What About Privacy?

Alexa is only listening for her name and your commands, and the rest of the time she is "asleep."

But we take your privacy and security seriously. At Constant Companion, all of our clients are 100% anonymous when online. That means your identity, address – even what state you are living in – are completely protected behind military grade security. Further, we protect all our clients with a one-million-dollar privacy protection guarantee.

So, go ahead and enjoy your smart speakers all you want – we've got you protected online.



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\$1 Million

Privacy Protection
Guarantee

LLOYD'S

Cybersecurity Insurance by Lloyd's of
London – A+ rating by Standard & Poor's

Privacy Protection Guarantee



Privacy Protection

Our Privacy Protection Guarantee covers reimbursement and expense compensation up to \$1 million. Benefits are provided by Lloyds of London.

Enjoy your smart speakers all you want
– we've got you protected online!

Companion Call for Help



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Companion Call for Help



Our Patented Call for Help is a voice-activated medical alert that works from anywhere in your home with just the sound of your voice.

Simply say “Alexa, Call for Help”

and be instantly connected by two-way voice to a highly trained agent at our Urgent Response Center.

3X
FASTER

When seconds count, Companion connects you to help through our Urgent Response Center three times (3X) faster than other emergency alerts.

83%
MORE RELIABLE

Most medical alert pendants or panic buttons must be re-charged, and subscribers often forget or refuse to wear them consistently. 83% of subscribers did not have their wearable panic button on, or within reach, during a sudden illness or fall.

IMPORTANT: We encourage you to practice making a test call (“Alexa, Call for Help.”) until you are comfortable using the Call for Help feature. When making a test call, please do not hang up. Wait until the agent answers and tell them you are making a test call.



Getting to Know Alexa Fun Things to Try



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Getting to Know Alexa

Fun Things to Try



You can say...

- *Alexa, good morning.*
- *Alexa, increase volume.*
- *Alexa, let's chat.*



You can ask...

- *Alexa, what time is it?*
- *Alexa, what's the weather?*
- *Alexa, what day is it?*



Have some fun...

- *Alexa, play Frank Sinatra music.*
- *Alexa, tell me a coffee joke.*
- *Alexa, give me a fun fact.*



Set a reminder, alarm, or timer...

- *Alexa, remind me to feed the dog.*
- *Alexa, set an alarm for tomorrow at 8am.*
- *Alexa, set a timer for 20 minutes.*

Missing
Someone
Special?

Alexa Can Make
Phone Calls to
Your Contacts

Make
Phone
Calls



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Making calls with Alexa is simple and easy.

To make a call, ask Alexa to call the person you want to reach by name.

Make Phone Calls



For example, say: "Alexa, call Ben."

If there is more than one entry for a person in your contacts list (such as home and mobile), Alexa will ask you to specify which entry to use.

If you know the number you want to dial, say each digit including the area code, for example, "Alexa, call 555-555-1234."

To end a call, say, "Alexa, hang up."

When receiving a call, say "Alexa, answer."



To do this ...	Say this ...
Make a call to another compatible Echo device	"Alexa, Call (name)'s Alexa device."
Make a call to a mobile or landline number saved to your contacts	"Alexa, Call (name's) mobile." "Alexa, Call (name's) home phone." "Alexa, Call (name's) work."
Dial a mobile or landline number	"Alexa, Call 555-555-1234."
Answer a call	"Alexa, answer."
End a call	"Alexa, hang up"

Calling or Messaging Someone's Alexa Device



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How to Call an Alexa Device from Your Smart Phone

First, Download the Alexa App



Go to the app store on your mobile device and search for "Amazon Alexa app." Once downloaded, sign in with your personal Amazon account, or choose to create one.

Next, Add Your Contacts

Add Mom or Dad's unlisted Alexa device phone number into your cell phone contacts. Your number should already be added to theirs.

To Make a Call

Login to the app and open the Communication tab. Then, click the icon at the top right of the screen that looks like a person to open your contact list. Choose Mom or Dad's Alexa device phone number to place the call now.

To Send a Message

Login to the app and open the Communication tab. Then, click the New Message bar. Choose Mom or Dad's Alexa device phone number. Type or speak your message. When you are ready to send, press the blue arrow button. Your message is on its way!

"Hello, Dad, it's me!"





Virtual Nurse

Information about
medication, first aid
and illnesses



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Virtual Nurse



Virtual Nurse offers detailed information about illnesses, medications and first aid advice.



To start, say

"Alexa, Open Virtual Nurse."

Then, you can ask things like:

- "Tell me the normal temperature of a baby?"
- "How do I perform CPR?"
- "What are the symptoms of heatstroke?"



NOTE: Virtual Nurse is for informational and educational purposes only, and is not a substitute for professional medical advice, treatment or diagnosis of any medical condition. Call your doctor to receive medical advice. If you think you may have a medical emergency, please dial 911 (or say Alexa, Call for Help). If you are outside of the United States, please call your country's equivalent emergency number.

Make an
Announcement:

Broadcast Your
Voice in
Every Room



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"Alexa, announce: It's time for dinner."



Making Announcements

You can broadcast your voice using Alexa to announce a message to every room.

Making an announcement is also a great way to ask for something. For example, "Alexa, announce: Could I have a glass of water please?"

"It's time for dinner."



To make an announcement:

Say "Alexa, announce...
(then say your message)."

Getting to Know Alexa

News, Music and Sports



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NEWS

Get the latest updates from your favorite sources like NPR, CNN, Fox News, and CNET.

Just ask: “Alexa, what is the news?”

Alexa will ask you what source you prefer and will give you those options.



MUSIC

You can ask Alexa to stream music through your Echo device.

Just say: “Alexa, play music.”

You can also specify what music you would like. Examples:

- Alexa, play music from the 60’s.
 - Alexa, play classical music.
 - Alexa, play Frank Sinatra music.
-



SPORTS

You can get the latest sports updates.

Say: “Alexa, what’s new in sports?”

You can ask things like:

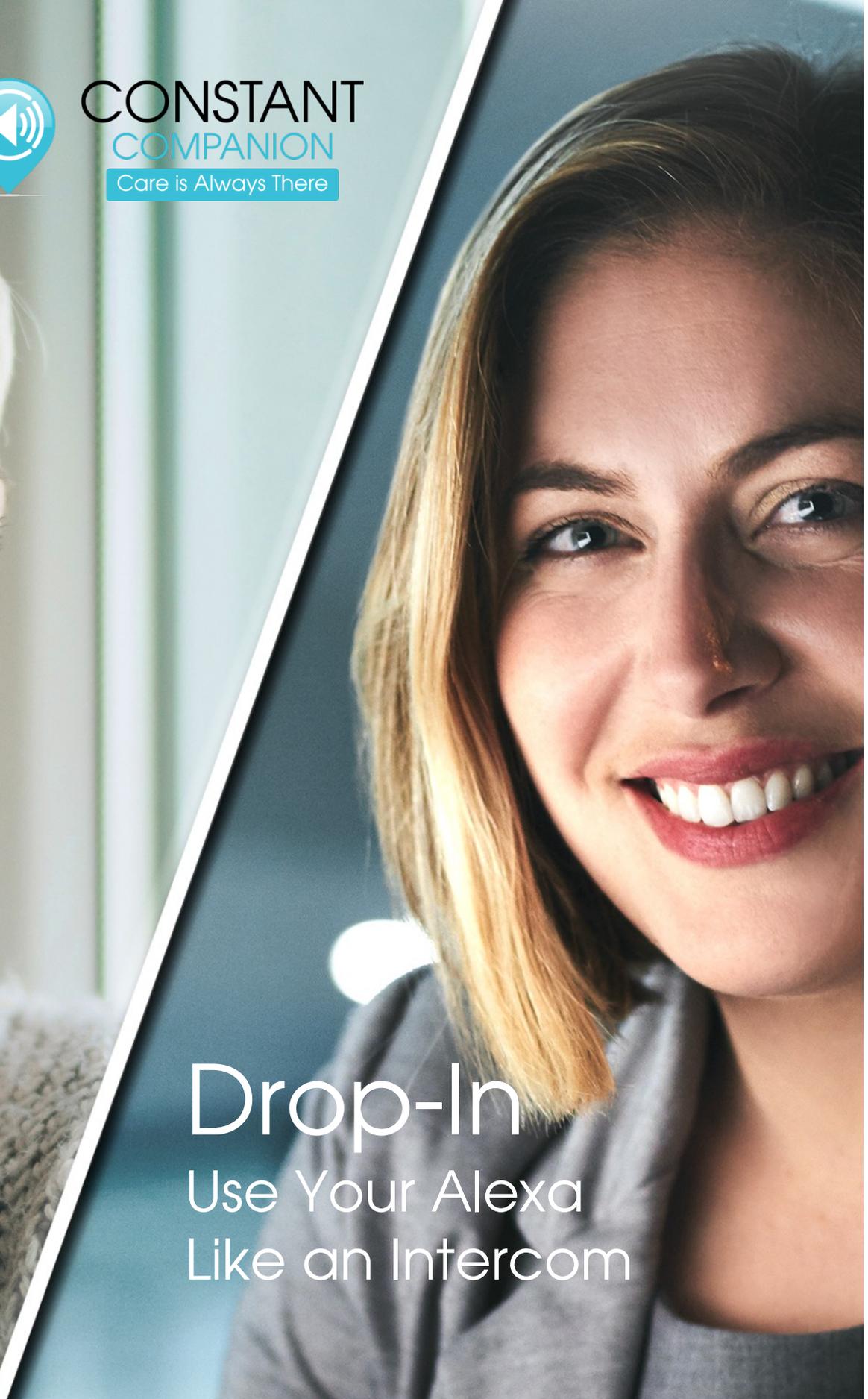
- Alexa who will the Tampa Bay Rays baseball team play next?
- Alexa, what are the latest NFL scores?
- Alexa, what’s new in the NBA?
- Alexa, when is the next golf tournament?



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Drop-In
Use Your Alexa
Like an Intercom



Alexa's Drop-In feature operates as an intercom system with the other Alexa devices in your home. It can also connect you with your network of family and friends on your Alexa contact list!

Simple & Easy!

Here's How Drop-In works...

You can call the Alexa device in your Kitchen from the Alexa device in your Bedroom.



Just say "Alexa, Drop-In to the kitchen."

"Alexa, Drop-In to the kitchen."



From a Smart Phone:

Use the Alexa app. Choose Communicate, Drop-In. Select the contact you want to reach. Your Drop-In will begin.

We are here to help!

The Customer Support team is available to assist with setup or anything else you may need.



Video Calls

to an
Echo Show
from any
Smart Phone



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To receive a video call from someone on your Echo Show, have them use the Alexa app. For privacy and security purposes, your phone numbers must be programmed into each other's contact list, otherwise the call will be rejected. This feature also blocks telemarketers.

Have Them Download the Alexa App

Ask your friends and family to download the Alexa app. Go to the app store on their mobile device and search for "Amazon Alexa app." Once downloaded, they can sign in with their personal Amazon account, or choose to create one.

Next, Add Contact Numbers

Your Constant Companion system has an unlisted phone number. Ask your friends and family to add that number into their smart phone contacts and make sure their number is added to your contacts on Alexa. Our Support team can help with this.

To Make a Video Call from a Smart Phone

Login to the Alexa app and open the Communication tab. Then click the Call icon. Choose the contact and press Alexa Video Call.



Tell Me
a Story



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Tell Me a Story

Alexa has a variety of skills that turn her into a fine storyteller of tales that are funny, scary, crazy, and even interactive.

Here's how to get started.



Say...

"Alexa, tell me a funny story."

Alexa starts telling you a story at random, complete with sound effects.

You can pause the story and then resume it.

If the story Alexa chose doesn't do the trick, just say...

"Alexa, tell me a different story."



For an interactive story, say...

"Alexa, open Magic Door."

Guided Meditation

Try this Skill for
Relaxation
and Meditation



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Guided Meditation



Say, “Alexa, open guided meditation.”

A gentle voice guides you through meditation of between three and eight minutes in length. The selected meditations are designed to help relieve anxiety, stress, depression, sleep problems, and other issues.

If the current meditation doesn’t do the trick for you, say...

“Alexa, play next.”



Unlimited Music

Ways to Listen to
Your Favorite
Artists



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“Alexa, play Frank Sinatra music.”

You can ask Alexa to play music through your Echo device.

Just say: “Alexa, play (your favorite) music.”

Examples:

“Alexa, play 70’s music.”

“Alexa, play classical music.”

“Alexa, play Aretha Franklin music.”

Each device plays music separately.

